

DAEGAN TODD NESSELRODE

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OBJECTIVE | Seeking an entry-level job in the computing field in the Jacksonville area or remote work

SKILLS & ABILITIES

- Operating Systems: Windows XP, Vista, 7, 8, 8.1, 10; OS X Lion, Mountain Lion, Mavericks, Yosemite, Sierra; Linux
- Microsoft Office and Office 365
- Mobile: Android and iOS
- Programming: Java, HTML, CSS, JavaScript
- Computer networking and security
- Customer service

EXPERIENCE | **TELETECH HOLDINGS INC. JACKSONVILLE, FL**

JUNE 2020-PRESENT

- Senior Client Advocate: December 2020-Present
- Work from Home Customer Service Rep: June 2020-December 2020

KRYSTAL RESTAURANTS LLC JACKSONVILLE, FL

JUNE 2012-JUNE 2020

- Shift Leader: January 2017-June 2020
- Crew Trainer: August 2016-January 2017
- Crew Member: June 2012-August 2016

EDUCATION | **UNIVERSITY OF NORTH FLORIDA JACKSONVILLE, FL**

BACHELOR OF SCIENCE IN COMPUTING & INFORMATION SCIENCES

Degree Awarded April 2016

ST. JOHNS RIVER STATE COLLEGE PALATKA, FL

ASSOCIATES OF ARTS

Degree Awarded April 2014

REFERENCES | Available upon request